

# Operations Management Jay Heizer Barry Render 10th Edition

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Operations Management



A short, non-technical introduction to operations management, this text covers most mathematical techniques, including decision-making tools (decision trees), linear programming, transportation modelling, learning curves, waiting line models and simulation. chapters on operation strategy, supply chain management, and just-in-time systems. The text also covers up-to date topics, such as re-engineering, global competition, open (vital) organizations, finite scheduling, teams, and employee empowerment. POM for Windows software is available with this text.

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PH Grade Assist. In addition to Excel OM and POM for Windows documentation, the authors have added a new feature of showing how to build your own Excel model. This new feature appears in 5 chapters and now describes how to develop the formulas in SPC (Ch.6 Supp), Forecasting (Ch.4), Inventory (Ch.12), LP

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(Mod.B), and Simulation (Mod F) and then solve one of the examples from that chapter. Stress on Ethics and Business: This is a very hot topic this year in Business Schools and Heizer/Render is on top of the issue with these thought provoking discussion generating ethical issues relevant to operations managers. Palmer Hospital, with in-depth discussion of the following major topics accompanied by our custom made 7 to 10 minute videos on each: Project Management (ch 3) - Building a New Hospital; Quality Management (ch 6) - The issues of quality that earn this hospital a top national ranking; Process Analysis (ch 7) - Using process flow charts to increase efficiency; Capacity Planning (ch 8) - How to decide when to expand; Layout (ch 9) - Laying out a hospital to maximize nurse efficiencies and patient satisfaction; Supply Chain Management (ch 11) - Creating a new hospital partnership to deal with suppliers; JIT (ch 16) - Ordering and taking delivery of surgical supplies on a JIT basis. Challenging homework problems. To increase the level of challenge we have expanded from 1 - 3 dot difficulty level of our huge homework set (more than any other text), we have added new 4 do (challenging problems) in every chapter. New PowerPoint Set: More graphically pleasing and keeping up to date with new 'Clicker' Questions. between companies and more and more between supply chains - the authors help the student understand and appreciate the importance of this strategic change in operations.

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A simplified and relevant appraisal of key aspects of Operations Management, especially tailored for an Arab audience. The text covers the discipline's essential theory, and directly applies it to real life, local business scenarios for contextualised and engaged student learning.

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